Understanding Your Financial Aid Award

Click on a topic below to skip ahead to your selection

Understanding Your Financial Aid Award

Checking your Aid Status on Banweb

Contacting the Financial Aid Office
Checking Your Aid Status on Banweb

Banweb is the WGTC student information portal. Check grades, register for courses, request a transcript or enrollment verification, pay your tuition, print your schedule, and even check your financial aid status.

The web address is http://banweb.wiregrass.edu.
The Banweb Main Menu

- Click ‘Enter Secure Area’ to enter. You will need your WGTC ID Number or Social Security Number, and your 6 digit PIN to continue.
The Banweb Login Page

- Login using your ID/SSN and 6 digit PIN. The first time you log into Banweb, your PIN will be your 6 digit date of birth (ex. July 1, 1980 = 070180).

- First time users will be asked to accept the terms of use and to pick a security question.

- If you forget your PIN in the future, click on ‘Forgot PIN’ and answer your security question correctly to reset your PIN.
Once you access Banner successfully, click on ‘Student Services and Financial Aid’ to navigate to the Financial Aid menu.
# Student Services & Financial Aid

**Registration**
Check your registration status; Add or drop classes; Select variable credits, grading modes, or levels; Display your class schedule.

**Registration for Spring Semester: September 29 - January 19 (2012)**

**Student Records**
View your holds; Display your grades and transcripts; Review charges and payments; Pay Online; Request OFFICIAL Transcript or Enrollment Verification.

**Financial Aid**
Apply for Financial Aid; Review the status of your financial aid applications; Check status of document requirements; Check HOPE Cap Hours

**Pay your Tuition and Fees Online**
Submit a credit card payment for tuition and fees.

**Financial Aid Authorization**
Allows student to authorize payment of $35 Technology Fee by HOPE and/or Pell.

**Tuition Payment Plan**
Sign up for the Nelnet Tuition Payment Plan to pay your balance in monthly installments.

**Student Information**
View Major and Advisor
1098-T Tax Notification

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The Student Services and Financial Aid Menu

- From this menu, choose ‘Financial Aid’ to continue to view your award status and info.
The Financial Aid Main Menu

- View the menu options carefully. Several options can help to apply, check your status, and contact staff for help.
- To view Financial Aid Award Status, Click on ‘My Overall Status of Financial Aid’
Select Aid Year

- Select the current aid year to view status and information.
- Once selected, click ‘Submit’ to continue.
Overall Status of Financial Aid

Lots of IMPORTANT information on this page. Read it ALL!!!

Your ACADEMIC PROGRESS can prohibit you from receiving Financial Aid!!!!

Use this link to continue to check your status!!

Available (Authorized) Financial Aid
Requirements Checklist
Academic Progress

Beginning Spring Semester 2012, WGTC will issue Debit Cards credited with the amount of excess Pell and/or loan funds, instead of printed checks.

***Spring 2013 Debit Card/Direct Deposit Refund Dates
February 5, 2013
February 19, 2013
March 8, 2013
March 19, 2013
April 8, 2013
April 22, 2013

Last day to charge to Financial Aid in Bookstore for Spring Semester (Full and A Terms) 2013: January 18, 2013

Spring 2013 B Term: March 11, 2013

Beginning Spring Semester 2012, WGTC will issue a prepaid VISA card credited with the amount of your financial aid excess, instead of a check. However, you may authorize WGTC to disburse your excess financial aid award via direct deposit (active checking account required). To opt in or out of the Direct Deposit or VISA card disbursement services, please complete Direct Deposit/VISA Card AUTHORIZATION.

You have been awarded financial aid which totals $14,686.64. Based on your academic transcript, the status of your academic progress is Warning as of
You have financial aid credits which appear within your account summary. View your financial aid history.

Select Another Aid Year

Overall Status of Financial Aid

Continue to next slide...
Available (Authorized) Financial Aid

Tuition and Fee Charges

Continue to next slide...

What’s with all these numbers????
Available (Authorized) Financial Aid

<table>
<thead>
<tr>
<th>Detail Code Description</th>
<th>Charge</th>
<th>Payment</th>
<th>Balance</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACTI</td>
<td>$20.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FACS</td>
<td>$10.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>INAC</td>
<td>$6.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>INST</td>
<td>$30.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MISR</td>
<td>$50.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PELC</td>
<td>$600.03</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TCKX</td>
<td>$55.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TUIT</td>
<td>$850.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HOSO</td>
<td>$637.59</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PELL</td>
<td></td>
<td>$925.00</td>
<td></td>
</tr>
</tbody>
</table>

- **Pell Charges (in Bookstore) and Pell payment toward Tuition**
- **Amount that HOPE Pays!**

Continue to next slide...
A “zero” or “negative” account balance means that your tuition and fees are covered!

If you are taking ‘B’ Session classes, this authorized aid is what you can expect to receive after ‘B’ term starts!

So a negative number is a GOOD thing????
Once financial aid is **disbursed**, the balance should be “zeroed out” and there should be a **REFUND** in your account detail.

This change usually happens a few days before your funds are credited to your bank account or debit card.

### Available (Authorized) Financial Aid

<table>
<thead>
<tr>
<th>Detail Code Description</th>
<th>Charge</th>
<th>Payment</th>
<th>Balance</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACTI ACTIVITY FEE</td>
<td>$30.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FAC S FACILITIES FEE</td>
<td>$10.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>INAC ACCIDENT INSURANCE</td>
<td>$6.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>INST INSTRUCTIONAL FEE</td>
<td>$50.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>LOUR REFUND - PRIVATE LOAN PMT</td>
<td>$1,790.47</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MISR REGISTRATION FEE</td>
<td>$50.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PELC PELL BOOK CHG</td>
<td>$600.03</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TCKK TECHNOLOGY FEE</td>
<td>$55.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TUIT TUITION CHG</td>
<td>$850.00</td>
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</tr>
<tr>
<td>HOS5 HOPE DIPLOMA TUITION</td>
<td>$607.50</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PELL PELL GRANT PMT</td>
<td>$925.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Net Term Balance**: $0.00

**Net Balance for Other Terms**: $0.00

**Account Balance**: $0.00
Overall Status of Financial Aid

Remember this page???

Use this link to see if we are waiting for any documents to process your application...

Continue to next slide...

Remember this page???
Requirements Checklist

- It is the **student’s** responsibility to ensure that all requirements are turned into us. We are unable to process Pell applications until all requirements are satisfied.
- It takes days to weeks (depending on workload) to process and verify Pell.

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Status</th>
<th>As of Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call US Dept of Ed about loan or overpayment, 800-621-3115</td>
<td>Requirement Satisfied</td>
<td>Aug 07, 2012</td>
</tr>
<tr>
<td>IRS Transcript Student</td>
<td>Requirement Satisfied</td>
<td>Jul 26, 2012</td>
</tr>
<tr>
<td>Independent Verification Worksheet</td>
<td>Requirement Satisfied</td>
<td>Aug 15, 2012</td>
</tr>
<tr>
<td>Pell Grant Application</td>
<td>Received</td>
<td>Jun 18, 2012</td>
</tr>
<tr>
<td>Proof that DEFAULTED student loan is paid</td>
<td>Requirement Satisfied</td>
<td>Aug 07, 2012</td>
</tr>
<tr>
<td>Verification Status of Student’s File</td>
<td>Requirement Satisfied</td>
<td>Aug 23, 2012</td>
</tr>
<tr>
<td>Verification/Correction Complete</td>
<td>Processed Correction On Web Aug 21, 2012</td>
<td></td>
</tr>
</tbody>
</table>
This concludes the Banweb Financial Aid tutorial.

For information on Aid Types, return to the main menu.

For **Financial Aid contact information**, please proceed to the next slide!
Contacting the Financial Aid Office

• For your convenience, please check your status at http://banweb.wiregrass.edu BEFORE visiting the financial aid office.

• The week prior to the beginning of the semester through the second week of the semester are peak financial aid processing times.

• During peak times, it may not be possible to speak with a financial aid staff member by phone, due to the large customer volume we see in person during this time.

• Any applications turned in during this time period will be processed as soon as possible, but funds will not be available to pay tuition and fees, or to buy books and supplies by the deadline.
Contacting the Financial Aid Office

Contact information:

- **Email:** financialaid@wiregrass.edu
- **Phone numbers:**
  - Ben Hill Irwin-Campus  229-468-2024 or 228-468-2046
  - Coffee County Campus  229-468-2208 or 229-468-2087
  - Valdosta and Cook* Campuses  229-333-2107
- **Website:** [http://www.wiregrass.edu/admissions/finaid](http://www.wiregrass.edu/admissions/finaid)

*A representative from Financial Aid will be available on the Cook Campus at designated times each week.*